COMMITMENT TO COMPLETE CARE
CONTENTS

Our COMMITMENT

14 Finding Her Way
Overcoming a difficult illness in her youth, Bethany Vettes has deep appreciation for the path she has traveled, and looks forward to the new Marble Falls hospital.

22 Test of Faith
For Pastor James Murphy, life is reaffirmed after a heart transplant and the close bonds of family, congregation, and newfound, now lifelong friends.

Our INNOVATION

10 100 Reasons To Celebrate
Big applause goes to the Autologous Transplant Team, who treated the 100th stem cell transplant patient and achieved FACT accreditation, an important distinction for patients who need this highly specialized area of care.

18 True To Form
Unsung heroes in physical medicine and rehabilitation (PMR) at Baylor Scott & White Hillcrest Medical Center help return patients’ lives back to a new normal, after life-changing injuries or illnesses.

COVER: The umbrella has often been used as a symbol for protection and peace of mind. Here at Baylor Scott & White Health in Central Texas we extend that symbol to healthcare. This issue of THE CATALYST will feature articles on how the community benefits from access to a fully integrated system, providing preventive and the most specialized care for every stage of life.
As the end of the year draws near, we’d like to say a much deserved thank you to all of you for your commitment and passion toward our efforts to bring the people of Central Texas the very best healthcare services. It is a huge effort that involves all of us—caregivers, administrative teams, and our community of friends, donors, and concerned citizens—who share a common goal of giving people access to the highest-quality care available in the area. This collective mission improves lives, and ensures brighter futures for our children.

Please take a moment and be grateful for the loved ones in your life. We wish you the happiest of new years!

WAYNE FISHER
Chairman, Scott & White Healthcare Foundation Board of Directors

Find additional articles, photos, and videos on the latest developments at Scott & White Healthcare.
A legacy of comprehensive care continues at Baylor Scott & White Health. Because the patient experience is what truly matters.

“Our legacy has always been about focusing on a comprehensive, personalized approach toward each patient we serve, including gaining an understanding of the nuances that affect each person’s health,” says Baylor Scott & White Health - Central Texas Chief Medical Officer Glen Couchman, MD. The healthcare system delivers care that includes prevention and primary care, acute and post-acute care, chronic care, rehabilitation, and mental health services. All of our resources, our expertise and training, our outreach efforts have just one goal in mind: keep patients healthy or return them to health as quickly as possible.
When a patient enters our doors, they can expect a plan personalized to meet their needs. With access to prevention and primary care programs, expertise in many specialties, rehabilitation services, and the allied health professions, our healthcare professionals provide a continuum of care, meeting the physical, emotional, and mental healthcare needs of thousands of patients. For young and old, in rural and urban settings, our level of care is beyond compare in the region.

Central to this concept is the primary care physician. He or she is a “gatekeeper,” the person who coordinates a patient’s care to ensure that his or her overall health is managed in a way that includes, if necessary, specialty care and other support services. (See Patient-Centered Medical Home on page 8.)

The right care, in the right place, at the right time of life
There’s hardly a corner of Central Texas that Baylor Scott & White Health hasn’t touched, with dozens of locations and facilities to make healthcare access more convenient within a large geographic area, saving patients drive time and the associated
worry and distance from loved ones during stressful times.

As an integrated healthcare system, our commitment is to do whatever it takes to meet patients’ needs. Delivering a full range of health and wellness care, we provide services to help our patients live healthier lives no matter what stage they are in. The creation of the McLane Children’s Hospital in 2011 takes pediatric care in the region to a new level of specialty pediatric care, giving many families easier access to children’s healthcare expertise, and reasons to hope for a promising future for children. “While families have had access to pediatric services in the region, including at Scott & White Memorial, our new children’s hospital raises the bar. It is consistent with our legacy of providing the most complete healthcare services for children alongside our commitment to adults,” says Dr. Couchman. In addition, our Level IV neonatal intensive care unit is capable of caring for the most critically ill infants and neonates, and is the only one available between Dallas and Austin, Texas.

Outside the hospital and outpatient clinics settings, the Scott & White Temple Continuing Care Hospital cares for critically ill, medically complex patients who are dependent on ventilators, dialysis, or other monitoring systems. Patients generally stay about 25 days as they recover from cardiopulmonary or neuromuscular disease, trauma incidents, and other complicated conditions. Our hospice and home care programs serve patients at the later stages of their lives.

Quality is the cornerstone of everything we do, based on medical best practices, and integrating the patient voice, too. Patients with complex health issues are assigned case managers or “patient care coordinators” who help coordinate care, and ensure a patient’s overall needs are addressed.

“Case managers are invaluable members of the healthcare team,” says Dr. Couchman. “We offer incredibly comprehensive services, but if patients don’t understand how to use them, or what they involve, it can be overwhelming to them.” A case manager’s role is to facilitate the patient’s needs, and foster communication between patients and caregivers. Case managers also review patients’ records to see who’s behind on screenings, for example, and follow up with them accordingly. It can be difficult to address all of a patient’s issues in a 20-minute physician office visit, so the case manager also fields patients’ questions, and helps sort out other issues that may appear between visits. A person dedicated to coordinating patients’ care is essential, especially as the Baylor Scott & White footprint continues to expand in the area, and patients have more locations and more services available to them.

The healthcare system is working with the Baylor Scott & White Quality Alliance to further expand the role of case managers and patient care coordinators. Partnerships with the Scott & White Health Plan, and primary care clinics are integral pieces of this partnership. We will share with you more details as this collaboration evolves further to benefit patients and families.
The care team patients don’t always see

What goes into each patient’s experience is, in many cases, something the patient doesn’t even see. Yet, the team approach is always in place. It transcends a person’s office visit or hospital stay and is second nature to Scott & White caregivers. In addition to the expertise of physicians and surgeons in virtually every area of medicine, the care team leverages the strength and knowledge of a diverse group. For example, the tumor board for cancer care convenes many caregivers at a meeting to discuss how to best approach a patient’s treatment for cancer. That meeting includes surgeons, medical oncologists, residents, fellows, pathologists, nurses, and other healthcare experts who are gathered for the sole goal of developing the best treatment plan for the person battling cancer. This behind-the-scenes effort to take care of our patients may not be easily visible to them, but it happens every day at Baylor Scott & White in Central Texas. Additionally, medical education and research continues to advance the practice of medicine and bring its innovations to the patient.

In addition, patients take an active role in their health management through innovative technology. The MyChart patient portal, introduced division-wide this year, empowers more than 50,000 patients who’ve signed up, easily allowing them to read reports and schedule appointments with their caregivers and renew prescriptions,
among other benefits. It is a great example of ways Baylor Scott & White has taken a lead in adopting technology to advance the delivery of powerful medicine, while empowering our patients. But the most significant benefit of MyChart is having an extra layer of patient safety built in to the program, which isn’t necessarily visible to our patients. “Through MyChart, we can alert patients quickly if there’s been a medical device recall, or other important notice, such as an interaction between medicines that we want our patients to be aware of. These are tremendous advantages, especially if patients have moved or are difficult to reach,” says Dr. Couchman. MyChart engages patients to actively seek medical reports, check laboratory and screening test results, and communicate with caregivers. All of these benefits combine to likely make them more proactive in their own health management, medication compliance, and engagement in healthy behaviors.

An intense focus on achieving the best possible patient outcomes is facilitated by steady access to information and best practices across the board.

Our health system has stayed true to a century-long legacy of helping people, with a continuum of care specifically designed for each patient. For the thousands of patients who’ve had an experience with us, we hope they realize they’re the center of everything we do. And that our legacy guides our future.

PATIENT-CENTERED MEDICAL HOME

The best way to care for our patients is through a comprehensive, coordinated approach that strengthens the doctor and patient relationship, and also ensures optimal outcomes for patients as caregivers work together to address patients’ needs. Patients are the focus of the patient-centered medical home (PCMH) model and primary care physicians are the hub, coordinating all relevant care needs. This makes sense for many reasons: Primary care physicians are the people who are usually most familiar with a patient’s health status, and they have the expertise to call in specialists as needed.

PCMH efforts at Baylor Scott & White in Central Texas benefit from the organization’s electronic medical record (EMR) system. The EMR system catalogs each patient’s medical histories, giving their caregivers efficient and needed access to such information while patients are in their care. While this model of care is still in its infancy within the healthcare industry, Baylor Scott & White is taking steps to integrate it throughout the healthcare system, making patients’ experiences with us even better.
Wayne Anderson of Horseshoe Bay, Texas, is one person very familiar with the integrated care and vast resources of Baylor Scott & White Health. Mr. Anderson has also been a champion of, and has worked tirelessly toward, the creation of the Marble Falls Specialty Clinic that opened last year, and the new Marble Falls Hospital, opening in 2015.

Mr. Anderson and his wife, Dottie, moved to Horseshoe Bay from Chicago in 1998, to enjoy retirement and be near family in the Hill Country. The Andersons soon realized how beneficial a complete medical campus available nearby for Hill Country residents would be, alongside the services of Scott & White Hospital - Llano. Over the years, Mr. Anderson has made visits to specialists in ear, nose and throat (otolaryngology), orthopedic surgery, and other areas of medicine. When he needed the kind of specialty expertise that was unavailable nearby, he would travel to see those experts, but took great satisfaction knowing Scott & White’s specialty clinic would be up and running in 2013.

Jack Franklin, MD, a family medicine physician at the Horseshoe Bay clinic, is Mr. Anderson’s primary care doctor. Dr. Franklin coordinates his patient’s care. “I like to say we’re the quarterbacks, who hand the ball off to specialists who care for specific issues, although sometimes we run the ball, too,” he says. He also says that Mr. Anderson is a great example of a patient that Dr. Franklin sends to nearby specialists, the same ones Dr. Franklin knows personally and attends meetings with. “This is more personalized care for our patients, and better communication is a result, because we work together pretty well,” he says.

The number of Marble Falls Specialty Clinic patients continues to increase, with many area residents looking forward to the new hospital. “To help someone really in trouble with a health problem is a huge plus for the community,” says Mr. Anderson. “I’ve also referred about 30 patients to Jack, and not one has been disappointed.” He laughs as he says, “I told him that when the new hospital opens next August, I don’t plan on being the first patient, but I probably won’t be too far behind!”

“To help someone really in trouble with a health problem is a huge plus for the community.”
—Wayne Anderson
has been a banner year for the Autologous Transplant Program at Scott & White Healthcare. The program achieved two notable distinctions in 2014: in February the 100th patient received a stem cell transplant, and in July the program received accreditation by the Foundation for the Accreditation of Cellular Therapy (FACT), an internationally recognized body that sets standards for stem cell therapy. Scott & White is the only FACT-accredited stem cell transplant program in Central Texas.

“Our goal from the beginning of the program in 2005 was to be FACT accredited, because it means we provide a level of quality therapy across the continuum of what patients need,” says Christian Cable, MD, an oncologist and director of the Autologous Transplant Program. “It’s a significant milestone to achieve the FACT accreditation and treat our 100th patient in the same year,” he says.

The accreditation assures stem cell transplant patients that they will receive best-in-class treatment at Scott & White, just as they would at any other FACT accredited center, says pathologist Walter J. Linz, MD, program processing and collection facility medical director. “This is important because it allows Central Texas patients to have the opportunity to stay home to receive the best care. They get the same level of care in Central Texas as they would at any other FACT accredited program,” says Dr. Linz, who specializes in transfusion medicine. Dr. Linz also believes the integrated resources and pool of talent available at Scott & White were important catalysts to achieving certification.

Autologous blood stem cell
transplantation is a therapy for patients with the blood-borne cancers multiple myeloma, which attacks bone marrow, and lymphoma, which attacks the lymphatic system. For multiple myeloma patients, stem cell transplantation can extend life and improve its quality. For lymphoma patients, it can be a cure. Scott & White’s stem cell transplant program sees about 14 patients a year, Dr. Cable says, evenly split between multiple myeloma and lymphoma cases.

**Stem cell transplantation process**

Stem cell transplantation requires that patients undergo high-dose chemotherapy to kill the cancer cells in the blood. However, the treatment also kills all healthy bone marrow cells. These cells must be collected in advance, and are then used to rescue the bone marrow by autologous adult stem cell transplant (“autologous” means the transplanted cells come from the patient rather than from a donor). Dr. Cable assures patients who are leery of the term “stem cell”—he would prefer to call them adult blood stem cells—that the transplanted cells are taken directly from the adult transplant patient and are not the controversial embryonic stem cells. The adult blood stem cells are also known as human progenitor cells and can differentiate to form different kinds of cells.

Two weeks before the chemotherapy treatment, the specialized nursing team collects healthy stem cells from the patient through the use of an apheresis machine. The cells are processed, preserved, and frozen in the stem cell laboratory, and then returned to the patient 48 hours after the chemotherapy takes place. “It looks like a simple blood transfusion, but these cells have a homing mechanism,” says Ann Wilson, MT(ASCP)SBB, who is the chief laboratory technician and was critical in the effort to prepare for FACT accreditation. “They find their way back into the bone marrow, and grow back into normal blood,” she says.

**A most special patient**

Retired military judge Craig Carver, age 67, is from Georgetown, Texas. A 34-year veteran of the Marine Corps, Mr. Carver was diagnosed with multiple...
myeloma in 2011. After treatment that included radiation and chemotherapy, the cancer went into remission until July 2013, when tumors recurred. After more treatment, Mr. Carver was referred to the autologous transplant team in the fall.

Like all patients, he first met with Dr. Cable and Carrie Matthews, RN, the transplant coordinator. She guides patients through every step of the procedure and its follow-up. “The education process starts from the very first time they meet with us and continues all the way through their hospital stay and afterwards,” she says.

“I saw Carrie all the time, and she was terrific,” says Mr. Carver.

Mr. Carver had his blood stem cells collected, an outpatient procedure, in January and then returned to Temple the following month for the high-dose chemotherapy treatment and the transplant of his blood stem cells. Before the procedure, Mr. Carver was experiencing considerable pain in his shoulders and back. “I was feeling pretty down by the time I got to the hospital in February,” he says.

His recovery required a two-week hospital stay, although patients with lymphoma usually stay longer, about three weeks. This allowed the blood to regenerate and Mr. Carver to cope with the after effects of chemotherapy treatment, which can be unpleasant,
and include nausea, hair loss, and other symptoms. Some of these days were rough, Mr. Carver admits, but the pain that had hindered him for half a year was gone by the end of his hospital stay. “When I got released from the hospital, it seemed like every week I felt better and better. I’m ecstatic about the results,” he says.

Mr. Carver took his health problems in stride, and even viewed the situation with a bit of humor. After he lost his hair because of the chemotherapy treatment, he thought, “Well, I don’t need a haircut, and I don’t have to shave!”

The transplant team is happy to hear of patients with outcomes like that of Mr. Carver, their 100th patient! Six months after his procedure, he was again enjoying his favorite pastime, golf, playing 18 holes two or three times a week. He and his wife, Jacque, visited Colonial Williamsburg, Virginia, this past fall and are planning an Alaskan cruise in 2015. “I would do it again [undergo the transplant] in a heartbeat,” he says. “It has really been helpful in my life.”

Mr. Carver enjoyed the personal treatment he received from the transplant team during his stay at Scott & White. “The whole staff at the hospital is the friendliest group I’ve ever seen,” he says.

That kind of recognition from patients means a lot to the transplant team, consisting now of about 20 members, including physicians, pharmacists, lab workers, social workers, oncology nurses, and more. A team approach has been important to the program from its earliest days. “We realized from the very beginning it was going to take a very big team. And we are proud to work together to give our patients the best care,” says Dr. Cable.
FINDING

Bethany Vetters now enjoys family life after overcoming a difficult illness in her youth.
After a young girl had endured several years of adversity from ulcerative colitis, her life was forever changed by an innovative surgeon at Scott & White. Twenty-five years later, Bethany Vettters is married and raising two children, and along with her parents, she is an advocate for the new Baylor Scott & White Medical Center in Marble Falls, opening in 2015.

At an age when most girls are fretting about boys and blemishes, teenager Bethany Burnam (now Vettters) worried about whether she would be able to discreetly manage the painful, embarrassing, and often uncontrollable symptoms of a disease that plagued her digestive system. While other kids her age had to cope with the occasional bump or bruise, she suffered from the side effects of ulcerative colitis, persistent and severe abdominal cramping and diarrhea caused by bleeding ulcerations along the lining of her large intestine.

From the age of 10 until she was 16, for months at a time in the 1980s, the young girl's life revolved around this array of distressing symptoms, as her parents sought relief for their daughter from physicians in Austin and Houston. The condition made it challenging for the Marble Falls girl to enjoy the normal, carefree life of a healthy teen. Frustrated, the Burnams expanded their efforts to help their daughter, and eventually found the specialists at Scott & White Memorial Hospital in Temple.

And so, shortly after her 16th birthday, Mrs. Vettters, now age 40, was in her own words, “given a new lease on life—a complete cure.” Two Scott & White physicians, along with several other care providers, were able to successfully complete a two-stage surgical procedure to remove the source of her suffering and of the disease—the colon—and to create a way for her to move her bowels naturally again. At the time, Scott & White was the only medical provider in the area that was able to offer the high school student an innovative solution.

A difficult road
Deeply concerned about their daughter’s debilitating symptoms, in the mid-1980s ranchers Sam and Trina Burnam took her to their family’s pediatrician. Following days of testing at a hospital in Austin, young Bethany Burnam was diagnosed with ulcerative colitis. “Our pediatrician, who’d been practicing for decades, told us he’d never seen this in a child so young,” says Mrs. Burnam. Ulcerative colitis is one of two

For more information, please visit the Crohn’s and Colitis Foundation website: ccfa.org
types of inflammatory bowel disease (IBD); the other is Crohn’s disease. Ulcerative colitis is a chronic condition in which the lining of the colon (large intestine) becomes inflamed and develops open sores, or ulcers, leading to a host of symptoms. It is not unusual for patients to have periods of remission, followed by flare-ups. Ulcerative colitis is believed to be the result of an abnormal response by the body’s immune system to the lining of the intestine, and it tends to run in families. “We don’t know of anyone in our family who had this condition, so this was totally unexpected,” says Mrs. Burnam.

Following Bethany’s diagnosis, the Burnams made the four-hour drive from Marble Falls to Houston to see a pediatric gastroenterologist who specialized in IBD. Bethany was put on medications in an attempt to control the symptoms, but she continued to suffer relapses. And the long trip to Houston was difficult, particularly with her symptoms, so the Burnams began looking for a pediatric specialist closer to home.

That was when they found pediatric gastroenterologist James F. “Jack” Daniel, MD, only 90 minutes away, at Scott & White Healthcare in Temple. “He became like family to us,” recalls Mrs. Vetters, who was Dr. Daniel’s patient from age 12 until she finished college. “Not only was he a gifted and knowledgeable doctor, but he also cared about me as a person and recognized the unique situation I was in as a pediatric patient dealing with an adult disease. In addition, Scott & White had all the resources we needed in one place, and it was so much closer to home.”

“Dr. Daniel was very kind and patient,” says Mrs. Burnam. “He took such thoughtful care of Bethany, and was extremely supportive of us as parents.”

Despite the best possible care during that time, Dr. Daniel’s young patient never achieved long-term remission with medical treatment. “I’d experience six months of remission followed by six months of relapse, a pattern that continued for years,” Mrs. Vetters remembers. During relapses, she continued to suffer the difficult symptoms, and always had to stay close to a bathroom. Despite this, she did very well in school, played basketball and volleyball, and had many friends in her close-knit community. “I was surrounded with love and support from my parents and my sister Brittany, friends, and church,” says Mrs. Vetters. “My faith that God was in control, and that He doesn’t waste pain, helped me keep things in perspective.”

Besides its symptoms, chronic ulcerative colitis increases the risk of colon cancer. When Bethany was in her sophomore year of high school, Dr. Daniel, concerned about her long-term health, brought up the option of surgical treatment, which is considered when medical therapy fails to manage the condition.

“Nearly six years into my treatment I was still having long relapses,” says Mrs. Vetters, who at that stage of life was starting to think seriously about her future. Her mother remembers a pivotal moment. “One day Bethany said to me, ’I’ll never be able to go to
college the way things are now,’” says Mrs. Burnam. “To hear her say that broke my heart, but it was true.”

A brave decision

After discussions with her parents, Dr. Daniel, and Scott & White surgeon Samuel Snyder, MD, the 16-year-old Bethany decided, after a time of reflection and prayer, to undergo surgery. “At that point, it became really clear to me that surgery was the answer to our prayers that we’d been seeking, for me to have a healthy life and future. So it became a matter of when, not if,” says Mrs. Vetters.

In the summer of 1990, she underwent a two-stage operation called ileoanal anastomosis surgery, more commonly called “J pouch” surgery. Twenty-four years ago, this procedure, which spares patients from needing a permanent opening (ostomy) in the abdomen for emptying stool, was relatively new. Dr. Snyder had performed the first J pouch surgery at Scott & White several years earlier. “The procedure, which can now be done in some patients less invasively than in 1990, remains the gold standard of surgical treatment for ulcerative colitis today,” says Dr. Snyder.

J pouch surgery entails removing the colon and rectum, while preserving the muscles and opening (anus) at the end of the large bowel. A J-shaped pouch, which holds waste, is constructed from the end of the small intestine and attached to the anus. A temporary ileostomy is constructed in the abdomen for eliminating stool while the pouch heals. After a few months, the ileostomy is removed, and patients can empty their bowels normally.

In June 1990, Bethany sailed through the first seven-hour operation, and on August 20 she underwent the second procedure, in which the temporary ileostomy was removed. “I still celebrate that date as a birthday of sorts,” Mrs. Vetters says. “I no longer had to take drugs and risk their side effects, suffer pain or bleeding, fear colon cancer, or always stay close to a bathroom. I always felt I was in the very best hands at Scott & White, and with Dr. Daniel, Dr. Snyder, and their team of medical assistants and nurses. All of the resources I needed from stem to stern were available to me under one roof at Scott & White.”

Before long, Bethany was back playing basketball, driving her first car, and living the life of a teenager. Her dream of attending Texas A&M University, like her sister, father, and grandfather, was realized. Bethany Burnam graduated with a business degree and spent several years working in California before moving back to Texas, where she now devotes most of her time to raising her two young children. “The care I received at Scott & White opened the door for me to walk into my young adult years healthy and hopeful. Now, almost 25 years later, I’m married to my best friend, Thomas, and have two precious daughters who fill our lives with joy,” says Mrs. Vetters. “It is such a blessing to be cured, and I thank God for leading us to Scott & White for that so many years ago.” She is happy to hear that the new Baylor Scott & White Medical Center in Marble Falls will open next year, helping patients just like her now receive care close by.

The Burnams share their daughter’s enthusiasm. “We are so grateful to Dr. Daniel, Dr. Snyder, and Scott & White for restoring our daughter’s health and giving her a normal life,” says Mrs. Burnam. “My husband, Sam, and I are supporting the new Baylor Scott & White Medical Center in Marble Falls so that other families in this community that we love can have access to Baylor Scott & White’s excellent doctors and services, as we did, but even closer to home.”

“I always felt I was in the very best hands at Scott & White, and with Dr. Daniel, Dr. Snyder, and their team of medical assistants and nurses. All of the resources I needed from stem to stern were available to me under one roof at Scott & White.”

—Bethany Vetters
When a critically injured or ill person enters the hospital, a team of healthcare specialists—radiologists, critical care and emergency physicians, surgeons, nurses, and other health professionals—rally around that patient, delivering life-saving care. During such an anxious time, patients and families may not realize that there is often a medical specialist in physical medicine and rehabilitation (PMR) on the scene, working hard to assess what downstream or secondary effects the patient may suffer. The PMR specialist quickly develops a treatment plan to address the patient’s functional abilities sooner rather than later, to prepare for the optimal patient outcome. Coping with paralysis, and other functional and mobility issues, may certainly be part of the patient’s road to recovery after the most serious health issues—including efforts to save that person’s life—have been addressed. It is the role of the PMR specialist to help get the patient back on track.

Physical medicine and rehabilitation at Scott & White Healthcare, now a part of Baylor Scott & White Health, is a non-surgical specialty that diagnoses and treats musculoskeletal injuries and chronic pain and returns patients, including those with chronic disabilities and illnesses, to function as much as possible after an acute event. The multidisciplinary team includes PMR physicians and nurses, certified nurse assistants, physical therapists, physical therapist assistants, occupational therapists, occupational therapist assistants, speech therapists, recreational therapists, psychologists, dietitians, social workers, and others who focus on the individual patient’s needs. The team creates personalized care plans to help patients gain strength, perform the activities of daily living to the best of their ability, and regain the ability to participate in athletic and other activities as much as they can.

Among the patients that PMR specialists treat are those patients with acquired or congenital disabilities as well as those with musculoskeletal and chronic pain. Conditions addressed include spinal cord, brain, and other traumatic injuries; stroke; and complex physical medicine and rehabilitation (PMR) specialists at the Scott & White Center for Rehabilitative Medicine at Hillcrest are committed to their craft: helping patients manage chronic pain and restoring their function after life-altering injury or illness.

“Our facility allows patients and families to find the confidence they need with the right care nearby.”

—Richard E. Scott, DO
illnesses, such as respiratory issues or diabetes occurring in concert with arthritis. Rehabilitation efforts focus on the impairment, and the mechanics of muscular activity to improve structure, function, and mobility of the injured or diseased body part. Exercise and education are important components of the PMR specialist’s approach.

“We get involved early on in a patient’s case, and our focus is on aggressive therapies with a strong, team-based approach,” says Richard E. Scott, DO, medical director, Scott & White Center for Rehabilitative Medicine. While PMR services are available throughout the healthcare system’s service area, the inpatient rehabilitation facility at Hillcrest is the only one between Dallas and Austin. “Our facility allows patients and families to find the confidence they need with the right care nearby,” he says.

This is important because patients are often entering a phase of life that will likely be different from the one
they knew before their injury or illness. “Our job is to help patients re-learn how to live,” says Geoffrey Christian, director of regional rehabilitative services for Baylor Scott & White Health, Waco Region. “We need to get them back to functioning.”

**A unique national and regional presence**

Research shows that the sooner patients begin rehabilitation after the initial trauma or medical diagnosis, the better their long-term results will be. Patients admitted to an inpatient rehabilitation facility also fare better than those released to a skilled nursing facility after acute care treatment. They return home sooner, and experience fewer hospital readmissions.

The inpatient rehabilitation facility (IRF) at the Scott & White Center for Rehabilitative Medicine surpasses the national average when it comes to expertise. In 2013, almost 500 patients were treated, and when the IRF was compared to more than 800 facilities nationwide, the data revealed that this facility cares for more complex patients, who were discharged back to their communities faster. Also, patients were moved to the IRF from the acute inpatient setting sooner than at the other facilities, underscoring the expertise within the Scott & White Healthcare system to get patients to the rehabilitation setting as efficiently as possible. Another benefit to the IRF is physician oversight, compared to other settings that may not have physicians checking on patients most days of the week.

David Boman, interim entity director of rehabilitative services at the Scott & White Center for Rehabilitative Medicine, says, “We’re the hope side of the healthcare equation. We take people with serious issues and play a part in putting them back together, because their illness or injury affects many parts of their lives. We have to tell people, ‘We’re going to help you move,’ and then redefine who they are. It’s an awesome privilege.”

The inpatient rehabilitation facility is spacious, with mostly private rooms, (and some rooms to accommodate
spouses or other family members for overnight stays), a gym, a community room, and a dining area to encourage patients to move and engage in social interaction with one another, which can be important aspects in the healing process. Pet therapy is on-site, too, and chaplains are available.

**Pulling for each patient**

The director of Rehabilitative Services at the Scott & White Center for Rehabilitative Medicine, Kristi Trammell tells the story of a 19-year-old patient who had recently come to the Baylor Scott & White Hillcrest Medical Center emergency room after a car accident. He sustained a spinal cord injury and is now a quadriplegic. After the initial traumatic event, he had surgery and was moved to the IRF after the PMR team discussed the options for the best outcome with the young man’s family. The initial care plan included early mobilization, adjustment therapy, medication, and patient and family education to focus on getting better. “I develop a rapport with all my patients and families, since I spend so much time with them. They’ll open up about their struggles, which are physical and emotional,” Ms. Trammell says. The teenager was beginning intense daily therapy—up to three hours a day including physical, occupational, and speech therapy. For patients, recreational therapy is important too, to assist them with regaining skills needed for hobbies they enjoy.

Each patient receives a deep level of attention and expertise. Director of Nursing Regina Salazar says, “Rehabilitation nurses at the facility work closely with patients, therapists, chaplains, and the entire team to ensure that patients are progressing, and to catch things that may come up as we manage complex patients. We meet weekly to address patients’ needs, and we do a community re-entry program for our patients. It might include learning how to manage a wheelchair in a crowded mall, or living in a transitional apartment.”

Because most patients continue with outpatient therapy after they leave the IRF setting, caregivers here work with home health and mental health professionals to support cognitive testing and adjustment counseling. “Our focus is how we’ll get patients better. So we get families on board and discuss the patient, and we train family members on how to get patients to the bathroom, for example,” says Ms. Trammell. Team members may make home visits if needed, and recommend accommodations such as installing grab bars in the shower or moving rugs.

The exceptional care given by physical medicine and rehabilitation professionals is clear, along with a team spirit that sticks by patients and cheers their accomplishments, both big and small.
When pastor James Murphy needed a miracle, his family, his community, and the heart transplant team at Scott & White Memorial Hospital were right by his side.
After experiencing several strokes and the implantation of pacemakers to regulate his heartbeat, he was left feeling exhausted just by performing his daily activities. When Mr. Murphy came home from work, all he could do was get in bed and fall asleep, depleting the family time that he cherished with his toddler daughter, MacKenzie, and his wife, Alicia.

Mr. Murphy, then age 47, learned from his Waco cardiologist that his heart was failing; it was functioning at only 19 percent capacity. “My doctor said, ‘James, there’s not anything more I can do for you.’ Then he told me Scott & White had started doing heart transplants, and said that’s what I needed,” Mr. Murphy says.

The path back to health
Three days later, Mr. Murphy was at Scott & White Memorial Hospital in Temple, being evaluated for a new heart, an intensive process that took several days. The waiting period for a compatible donor heart can stretch for months or even years. The rigorous process initially requires a clinical assessment of patients, and sharing that information with the governing body for organ transplantation, the United Network for Organ Sharing (UNOS). UNOS undergoes a complex match process for a compatible donor heart that’s based on blood type, medical urgency, geographic location, and age of the waiting patient. Mr. Murphy’s wait time was more than three years, consistent with the time frame that some patients can expect as they wait for a donor heart. For much of that time, he had to live in the hospital, and so he relied heavily on friends and family not only to keep his church going, but also to help care for his daughter.

“For two years I barely saw her—just a few times through the glass,” Mr. Murphy says, recalling the extensive hospitalization stays he endured. MacKenzie was just two years old at the time, and it would be another two years until her father would be home permanently. This time proved to be an enormous challenge for the Murphys, as Mrs. Murphy would work during the day, care for their daughter, then drive to Temple to stay with her husband each night, and drive back to Mexia for work the next morning.

“My wife, our family, and our friends helped us so much, and they never gave up on me,” Mr. Murphy says. But there was a time when he almost gave up on himself.

By the time his 48th birthday passed in early 2012, Mr. Murphy had been on the transplant waiting list for more than a year. One day a friend of his from the hospital, another patient also waiting for a heart, got the call that one was available. Mr. Murphy, although happy for his friend, was angry that it wasn’t his turn. “I kept thinking, ‘He was only on the list for months, and I’ve been on it for years.’ So I went up to Scott & White and just sat there until 3:00 a.m. I was mad the whole time.” He decided he would stop using the portable heart pump, called a left ventricular assist device, or LVAD, that had kept him alive for the previous year. “I told my family and friends that I was done. I was going to turn in the LVAD pump and say goodbye,” he says.

Turning point
That Sunday, though, proved to be a gift. After Mr. Murphy preached his own funeral to his congregation and went to a somber lunch with his family, he got a call. It was from Scott & White, and they had good news.

“They said, ‘James, this is your
call.’ But I had been waiting so long I didn’t remember what that meant,” he says. What it meant was that Mr. Murphy would be the fifth person to receive a lifesaving heart transplant at Scott & White, because the right match had finally arrived.

Mr. Murphy also was comforted to know that with new, more sophisticated surgical procedures and medications, transplants today have a much higher success rate than in earlier decades. Now, about 90 percent of all heart transplants are successful after one year, according to the National Institutes of Health. As transplant teams embrace new technologies, it’s also much easier to keep track of patients, a necessary step to ensure that they’re taking the anti-rejection medications that require lifelong management.

Deepened gratitude
James Murphy always liked to fish, although he’d fallen away from it over the years as family and work responsibilities took over his free time. But that changed after January 2012, when Mr. Murphy received a new heart.

“As soon as I had that transplant, all of a sudden I wanted to go fishing again. I couldn’t get enough of it. I bought fishing gear. I bought an old boat. Now I watch all the fishing shows, too,” Mr. Murphy says.

Through his relationship with the family of his heart donor, Ricky Mata, he discovered that the man who gave him a second chance at life through organ donation also loved to fish. One of the first times Mr. Murphy went to visit the Matas after his transplant, he was sitting outside their house and commented on the pond next to them. “I think I told them, ‘Man I’d like to go fishing,’ and they all started crying,” he says. As it turned out, Ricky Mata, who had perished in an accident, was an avid fisherman. Now, Mr. Murphy and the Mata brothers send each other photos of their recent catches.

Mr. Murphy is also back to ministering to the congregation that gave him so much support, and returns it in kind. “We're officially a church, but we're very ‘come as you are,’” he says. “You don’t need to dress up, you don’t need to do anything special. Just come in, and decide to make a change. We take ‘em all.”

More patients like Mr. Murphy are living longer, healthier post-transplant lives. He takes several pills a day, which MacKenzie, now eight, helps him organize on Monday afternoons. “She’s my little nurse,” he says. “She watches my every move.”

The continued follow-up can be tough on some patients, because it requires constant vigilance, but Mr. Murphy makes it work. There are some limitations to his lifestyle, but he still rides his motorcycle, preaches, and is deeply involved with his family. “We’re getting done everything we want to do, and of course everything we’re supposed to do. We just keep on going, and I’m forever grateful for that.”
“We’re getting done everything we want to do, and of course everything we’re supposed to do. We just keep on going, and I’m forever grateful for that.”

—James Murphy
eric Looper has again found firm footing in his native Texas. As the new president of the Hill Country region of Baylor Scott & White, he returns to the Southwest after a decade-long absence that included chief executive officer roles at St. Joseph Health System in Fort Wayne, Indiana, and at Henryetta Medical Center near Tulsa, Oklahoma.

It took a little nudging, and a little luck, to bring him back. Soon after a planned family vacation in Central Texas last year that coincided with a meeting with Pat Currie, president and chief operating officer, Baylor Scott & White Health - Central Texas, the opportunity came up to lead the Baylor Scott & White Hill Country region. In July of this year, Mr. Looper took the helm of a medical center campus that is an impressive healthcare resource for the community and a vital economic force in Marble Falls. It includes a busy specialty clinic, and a soon-to-be-completed 46-bed hospital, scheduled to open in 2015.

“My wife, Sarah, and I gave ourselves 10 years away before we’d return home, so the timing was perfect,” says Mr. Looper, a native of Austin, who also lived in Victoria for nine years during his childhood. The Loopers are both graduates of the University of Texas at Austin. They knew they would eventually resettle in Texas, to ensure that their children, Rachel, now seven years old, and Zachary, now three, would grow up near family in the Hill Country and San Antonio.
Big plans for the future

“Our short-term focus is getting our beautiful new hospital off the ground, which is no small effort,” Mr. Looper says. Accomplishing that goal involves coordination of many components—construction crews, information technology systems, and recruitment of physicians and staff, from emergency room personnel to medical and surgical specialists. The Marble Falls Specialty Clinic already offers many services, with patient volumes consistently exceeding the forecasts of initial demand that were made before 2013, when the clinic opened.

The new hospital will be a comprehensive, state-of-the-art facility that includes an intensive care unit, as well as cardiac catheterization capabilities. These areas of care are desperately needed in the region. With radiology services and other advanced diagnostic and treatment services, the new hospital promises to be a welcome presence in the Hill Country.

“What’s really great is that residents in the Hill Country won’t have to be transported to Austin, San Antonio, or Temple for inpatient care,” says Mr. Looper. “It’s a tremendous benefit for families—especially retirees—who can find the care they need nearby. They can avoid traveling to more urban areas as their health needs increase with age. People now will have the option to stay here, instead of having to move away to find the healthcare they need.”

As the population of the greater Austin area and the Highland Lakes region increases, Baylor Scott & White is poised to serve the greater need for healthcare services in these areas.

The new hospital and specialty clinic are also creating about 400 jobs within the first five years, with more positions to be added as services increase. Community buzz has been growing, too. “The feedback from Marble Falls residents and neighboring towns has been very positive,” says Mr. Looper. “With the new hospital, we’re adding a missing component to the healthcare environment here.”

He is excited about the future, and the positive effects that a complete healthcare system will have for Hill Country citizens. “Our work won’t be done when the hospital opens. We’ll continue to monitor and meet the healthcare needs of our communities,” he says.

“It’s a tremendous benefit for families—especially retirees—who can find the care they need nearby. They can avoid traveling to more urban areas as their health needs increase with age.”

— Eric Looper
he door to the exam room swings open, and an active two-year-old girl with straight blond hair and rosy cheeks stands looking up at the gray-haired doctor who has just entered the room. Clutching a toy pony and a book about a big red dog, she waits to see what veteran pediatrician Daniel G. Ransom, MD, will do next.

“Hi there, sweetie,” he says.

At ease, the little girl smiles right back at the friendly man with the wire-rimmed glasses. Within minutes, Dr. Ransom has performed a routine checkup—in the voice of Donald Duck. This is just one of the many reasons why the longtime pediatrician is one of the most popular physicians in the College Station area. He has been getting to know the people of his adopted hometown, and honing his skills there for more than 25 years.

Scott & White’s appeal

After finishing medical school at the University of Texas Medical Branch (UTMB) at Galveston in 1985, Dr. Ransom wasn’t sure what specialty he was going to pursue, or where he would pursue it. Serendipity stepped in.
when he came across a Scott & White brochure in the dean’s office. “I asked my mom what she knew of Scott & White, and she said, ‘It’s the Mayo Clinic of the South,’” he says.

It wasn’t long before the young doctor was looking further into what Scott & White had to offer. “I fell in love with Scott & White, and how small the residency program was at the time,” Dr. Ransom says. “I had been at Texas A&M for my undergraduate degree, and at UTMB there were 200 students per class. At Scott & White, there were only four residents per group, every year.” This allowed the future pediatrician to get the hands-on experience he wanted but would not have been able to receive at a larger medical center.

The family-oriented atmosphere and the hospital staff also drew Dr. Ransom to the Scott & White residency program. This was perfect for the physician, who was already married. By the end of the residency program, he and his wife, Chris, were expecting their third child. “When I finished my residency, I joined the Scott & White staff as a pediatrician in Temple. And when a position opened up in College Station, we moved here,” he says. “It was just before Halloween in 1987, and this is the only job I’ve had since.”

**Generations grow up**
Dr. Ransom spent the next 26 years developing a following of pediatric patients, and watching children grow from babies to adolescents to young adults. More recently he’s had the chance to care for the children of his former patients. And although seeing his young patients grow and flourish over the years has brought him great joy, he also finds contentment in watching young parents grow in their role as well. “We watch them go from first-time parents who are very nervous, to experienced parents who are handling a complex child with asthma beautifully,” he says.

Dr. Ransom helps parents gain confidence from the knowledge he imparts, and the reassurance he gives them at a child’s well-check and sick visits. “I really work with parents to educate them and put them at ease,” he says.

**New hospital, new legacy**
After practicing in College Station for 26 years, Dr. Ransom finally got what he and his colleagues had wished for—a Scott & White hospital in College Station. “To come here, develop a following of patients, and open a hospital to completely serve their needs is a dream come true,” Dr. Ransom says. He is currently serving as the first president of the medical staff.

“We’re all pulling in the same direction. We know everybody who interacts with each patient, from the housekeeping staff to the nurses and doctors.”

—Daniel G. Ransom, MD

With the Baylor Scott & White Medical Center - College Station and the four regional clinics in College Station and Bryan, Dr. Ransom is part of a team of caregivers and staff who work together. “We’re all pulling in the same direction. We know everybody who interacts with each patient, from the housekeeping staff to the nurses and doctors,” he says.

Dr. Ransom says he works hand in hand with this team to provide the best possible care for his patients. “My partners, the people I work with, they’re
like my brothers and sisters,” he says. “And although we’ve had challenges in implementing the electronic medical records system and opening the new hospital, it has been bearable because I trust my partners completely. It’s like a family; you go through a tough time, and you come out of it stronger.”

And while Dr. Ransom thoroughly appreciates what his colleagues contribute to the team, the reverse is also true. His fellow physicians applaud what he adds to the outstanding care available to patients in College Station. “He really cares about his patients, and he wants to be the best pediatrician,” says Robert M. Wiprud, MD, the director of family medicine at the College Station clinic. “His patients know that he’ll drop what he’s doing and give them all the attention they need.”

The Ransoms are looking toward the future as they anticipate grandchildren, and savor the legacy Dr. Ransom leaves for them. “A hundred years from now, when our great-grandchildren drive by the hospital, their parents will be able to tell them, ‘Your great-grandfather helped start that,’” he says. “I’m very proud of that.”
The last article in a three-part series that recognizes contributions of all kinds
Since 2010, the Scott & White Healthcare Foundation has created philanthropic relationships with companies and community groups, matching organizations’ values and goals with the areas of greatest healthcare priority in Central Texas. These partnerships have a sizable impact in the geographies we serve and create goodwill among citizens. We applaud the commitment and efforts of our philanthropic donors, who give time and treasure, and are vital in helping the Scott & White Healthcare Foundation sustain its mission.

“Many of our programs depend on philanthropy. Without it, we wouldn’t be able to treat the number of people we do,” says Lori Luppino, assistant director of philanthropy at the Scott & White Healthcare Foundation.

The Scott & White Healthcare Foundation has helped thousands of donor groups find the right match for their gifts by pairing them with programs that support their organizations’ unique interests in education, research, and patient care. The foundation matches organizations of all types—corporations, private and family foundations, and charitable community groups—to important healthcare funding opportunities benefiting citizens right here.

**Corporate Circle**

Corporate Relations seeks corporate funding opportunities for a variety of funding needs at Scott & White. The foundation offers its corporate partners a broad range of giving and investment opportunities to match their company mission and to give them a strong return on their investment. “We can help organizations that want to give at all levels—from $1,000 to $1,000,000 or more,” says Angela McGeHee, associate director of philanthropy at the Scott & White Healthcare Foundation.

Many corporate donations come from local companies, like Monteith Abstract & Title Company, which gave $25,000 to purchase iPads for the young patients at McLane Children’s Hospital. Another donor, the Killeen Branch of the Navy Federal Credit Union, donated $1,000 to Scott & White’s Military Homefront Services. This program provides free and confidential counseling to Iraq and Afghanistan war veterans and their families. “We wanted to pick a community organization that supports the same values that we do, and we found a shared interest with Scott & White to help soldiers,” says Branch Manager Glenn Ellyson.

The Scott & White Healthcare Foundation also receives many donations from national corporations, including Kohl’s (through their Kohl’s Cares for Kids program), Walmart, State Farm, and Bank of America. The giving areas range from injury-prevention programs to cancer research. “We are doing great work at Scott & White. Thanks to our donors, we are able to support medical programs and research that will go from bench to bedside, and provide much-needed equipment for our McLane Children’s Hospital, and our other facilities and programs. We would love to educate potential donors on how they can help,” says Ms. McGeHee.

**Foundation Partnerships**

Foundations are the heart of philanthropy, which is why the Scott & White Healthcare Foundation depends on their generosity to help enhance our numerous programs, projects, and the institution as a whole. The Scott & White Healthcare Foundation wants to create dynamic partnerships with foundations that will promote the system’s mission. Our team researches the best prospects, cultivates relationships, writes proposals, and produces informative newsletters to ensure that our programs, patients, and staff receive the finest resources possible.
A portion of the charitable funding that our foundation receives comes from private, family, community, and research foundations. Our team actively seeks out these groups to match program needs with funding. Before that happens, the foundation staff works closely with medical researchers, clinicians and program directors to identify external funding sources.

Our foundation partners represent diverse interests from local, state, and national organizations. A local foundation, for example, helps fund mental health research. A West Texas family foundation funds our McLane Children’s camp for children with cancer and blood disorders, Camp Dreamcatcher. And a national foundation provides funding for our revolutionary Lyme disease research.

Each year, Scott & White’s Corporate and Foundation Relations team submits more than 130 grant applications. “Between 25 and 30 percent of these applications are accepted, which is a high percentage for a healthcare foundation our size,” says Ms. Luppino. “We are always working hard to develop new funding sources and to establish relationships that will carry our goals forward.”

The Corporate and Foundation Relations team seeks to create long-term partnerships with funders who desire to help make a difference in the community. When a corporation or foundation supports Scott & White Healthcare, they make a lasting investment in the lives of our entire community base, which covers more than 29,000 square miles.

**Affinity Groups**

Often the most focused programs are the local affinity groups that partner with the Scott & White Healthcare Foundation. Affinity groups are independent community groups or individuals who bring their own specific fundraising ideas to the foundation to determine how they can most successfully proceed, says Sonny Jaramillo, associate director of philanthropy. The foundation then assists the affinity group with advice, publicity and other support.

For example, the Grand Avenue Theatre in Belton donated a portion of the profits from its Robin Williams film festival to benefit mental health services at Scott & White. This partnership called attention to the late actor’s struggle with depression and the need to support patients in the area who suffer from mental health issues.

The foundation team is proactive in its efforts to ensure partner groups benefit from their fundraising efforts as well. Mr. Jaramillo has recently worked with several organizations in Marble Falls to raise funds for the new Baylor Scott & White Medical Center in Marble Falls, a long-awaited community health resource. Several local Marble Falls businesses joined the affinity group program by donating a portion of their sales for a day to the new hospital. Children at several schools also raised funds by filling up jugs with pocket change. “We want to make sure we can help our support group identify their own group’s strengths and constituents, to maximize the benefits both Scott & White and their group will get out of the event,” he says.

---

**Get Involved!**

To learn more about shared benefits for your business, foundation, or community group as well as other Scott & White Healthcare Foundation programs, please contact:

**Lori Luppino**  
Foundation Relations program  
254-724-8130 | lluppino@sw.org

**Angela McGehee**  
Corporate Relations program  
254-724-1080 | amcgehee@sw.org

**Sonny Jaramillo**  
Affinity Groups  
254-760-7502 | rjaramillo@sw.org

[Get Involved!] (foundation.sw.org/partner)
A PICTORIAL HISTORY OF SCOTT & WHITE HEALTHCARE

For the Good of Our Patients celebrates the 50th anniversary of Scott & White Healthcare at its location on “The Hill” in Temple, Texas with archival photographs and narrative. The book begins with a look back to the beginning when the teamwork of Dr. Arthur C. Scott Sr., and Dr. Raleigh R. White Jr., paved the way for the creation of the hospital. The story continues with the growth and movement of the hospital providing opportunities to increase quality patient care.

All proceeds from your purchase benefit Scott & White Healthcare and will help us:

- Fund groundbreaking research projects
- Purchase state-of-the-art equipment and technology
- Build new facilities
- Educate some of the best and brightest medical and nursing students

**PRICING**

*1 book at $38.98*  
Price includes: $32.48 (book price including sales tax) + $6.50 (shipping and handling fees)

*2 books at $75.78*  
Price includes: $64.95 (price for two books including sales tax) + $10.83 (shipping and handling fees)

*3 books at $112.59*  
Price includes: $97.43 (price for three books including sales tax) + $15.16 (shipping and handling fees)

*Leather book at $129.91*  
Price includes: $119.08 (leather book price including sales tax) + $10.83 (shipping and handling fees)

**TO ORDER**

Please fill out the order form below and return it in the supplied postage-paid envelope, or mail to: Scott & White Healthcare Foundation, 2401 S. 31st Street, MS-20-S103, Temple TX 76508. You can also view more photos of the book and purchase it online at book.sw.org.

Number of books  _________  □ Check enclosed, payable to Scott & White Healthcare Foundation

Please charge my:  □ Visa  □ MasterCard  □ Discover  □ American Express

<table>
<thead>
<tr>
<th>NAME</th>
<th>CARD NUMBER</th>
<th>EXP. DATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SIGNATURE</th>
<th>BILLING ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SHIPPING ADDRESS</th>
<th>□ same as billing information</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please allow 2 to 3 weeks for processing. Books may also be purchased in the gift shops and pharmacies located throughout the Scott & White Healthcare system.
It’s amazing to think about all we’ve accomplished in the past year: our partnership with Baylor Health Care, expanding our network of locations and services, and making big plans for the future. And during this time we cared for thousands of patients who needed the complete level of care that Baylor Scott & White Health - Central Texas provides.

We have big dreams for next year—opening the new Marble Falls hospital, and further integration of the electronic medical records system and other services to help you and your families achieve the best possible health.

We wish you a happy and healthy new year, and all the best in the years to come.

JIMMY CARROLL
Interim President and CEO
Scott & White Healthcare Foundation

Looking forward to 2015
“JOIN US AND INVEST IN THE FUTURE OF LOCAL HEALTHCARE.”

We believe the first step toward a healthy life is accessibility to resources. That’s why we chose to play an active role in bringing great medical care to Marble Falls. Our contributions will allow local access to doctors, new medical technology, and specialized equipment at the new Baylor Scott & White Medical Center in Marble Falls.

The new medical center will bring much-needed services and resources to the region, offering excellence in care in our community, close to home.

To support the Baylor Scott & White Medical Center in Marble Falls, call 800-293-4483